

Selected Papers of #AoIR2021: The 22nd Annual Conference of the Association of Internet Researchers Virtual Event / 13-16 Oct 2021

ON GETTING CARRIED AWAY BY THE TIKTOK ALGORITHM

Andreas Schellewald Goldsmiths, University of London

In this paper I respond to debates on the addictive and distractive quality associated with algorithmic environments like the popular short-video app TikTok. While it has been discussed and praised for its fun atmosphere, especially during lockdown (cf. Kale 2020 or Roose 2018), many describe TikTok as mere short-lived entertainment made addictive by algorithmic means. Or, in other words, a distraction from more meaningful and profound experiences (cf. Koetsier 2020, Odell 2019, or Spanos 2019).

Scholarship on TikTok has opposed such commentaries, instead emphasizing the depth and complexity of communication on the app (among others Abidin 2020, Literat and Kligler-Vilenchick 2019, Rettberg 2017, or Siles and Meléndez-Moran 2021). Joining these scholars taking TikTok seriously, I report from an ethnographic investigation into the short-video app. Doing so, I explore how the TikTok algorithm's addictive quality is actively approached and managed by users of the app in search for distraction.

Fieldwork started in early 2020 and lasted for roughly one and a half years. During that period, a digital ethnography of the TikTok app was carried out, aimed at understanding the forms and flows of communication on the platform (see Schellewald 2021). In addition, a series of semi-structured interviews was conducted over the course of one year, starting in the early summer of 2020. Participants of the study were 30 young adults, mostly based in the Greater London area. Interviews focused on locating TikTok within people's polymedia environments (Madianou and Miller 2012) and their interactions with and reflections on the TikTok algorithm.

The primary way in which participants of the study used TikTok was for 'passive consumption' or 'mindless scrolling'. On their respective For You Pages all would see a dominant element of comedy content. Aside from that, a variety of different types of videos (such as vlogs or dance videos), genres (like Cottagecore), or topics and 'TikTok sides' (like 'Gay TikTok', 'British TikTok', or 'DnD TikTok') characterized each participants' individual feed. While none felt as being part of a specific TikTok community, all described their For You Page as 'close to home' and the people and videos they would encounter as exceptionally 'authentic' and 'relatable'.

Early during fieldwork, it become clear that the key reason why mindlessly scrolling through TikTok's algorithmically curated content feed appealed to people was as a means of escape. They always ended up on the app in situations in which they felt left empty by the 'here and now'. They turned to TikTok when they needed cheering up, distraction, help relaxing and winding down, or simply escape the unbearableness of boredom. For them TikTok was something like a 'true 30-minute escape', an easily accessible way of forgetting about life in the 'here and now'. An experience that none of their other social media apps seemed able to afford.

Tracing these small moments of everyday TikTok use, in my work I show how people actively appropriated and engaged with the addictive quality of the TikTok algorithm as a means of escape, of getting carried away. In the spirit of remediation (Bolter and Grusin 1999), I link this 'passive consumption' of TikTok to prior popular media forms like soap operas (Ang 1985) or magazines (Hermes 1995). I outline how the pleasure people experience and desire from TikTok fits within a broader lineage of media forms like soap operas that have and do still offer similar forms of momentary escape and distraction in everyday life.

Following Ien Ang's (1985) argument that such 'mere entertainments' are not simple pleasures but the product of complex processes, I trace how people interacted with the TikTok algorithm to achieve an experience of getting carried away. Looking at how people dealt with 'scarily precise' recommendations on their feed, as well as how they adjusted their behavior on the app to be 'seen' more easily by the TikTok algorithm, in my work I discuss how the tension of TikTok being a site of pleasure yet also surveillance played out.

Drawing on these stories of situated interactions with the TikTok algorithm, I conclude by arguing that independence, in the context of algorithms and their emotional consequences, comes to matter not in absolute but relative terms. The importance of independence is not fixed but dynamic, matters to people more in some moments and digital settings than others. Doing so, I join scholars emphasizing that the emotional consequences of practices of scrolling are manifold (e.g. Lupinacci 2020) and that digital media play a vital role in the micromanagement of everyday rhythms (e.g. Markham 2020 or Paasonen 2021). While for my participants 'mindless scrolling' through TikTok induced pleasure, the same practice, on other platforms, like Instagram, induced boredom. These subtle differences within the landscape of 'addictive media' are often overlooked within debates and the question how they come into being deserves more attention.

References

- Abidin, C. (2020). Mapping internet celebrity on TikTok: Exploring attention economies and visibility labours. Cultural Science, 12(1), 77-103.
- Ang, I. (1985). Watching Dallas. Soap opera and the melodramatic imagination. London: Methuen.

- Bolter, J.D. and Grusin, R. (1999). Remediation. Understanding new media. Cambridge, MA: MIT Press.
- Hermes, J. (1995). Reading women's magazines: An analysis of everyday media use. London: Wiley.
- Kale, S. (2020, April 26). How coronavirus helped TikTok find its voice. The Observer. Retrieved from https://www.theguardian.com/technology/2020/apr/26/how-coronavirus-helped-tiktok-find-its-voice
- Koetsier, J. (2020, January 18). Digital crack cocaine: The science behind TikTok's success. Forbes. Retrieved from https://www.forbes.com/sites/johnkoetsier/2020/01/18/digital-crack-cocaine-the-science-behind-tiktoks-success/
- Literat, I., and Kligler-Vilenchick, N. (2019). Youth collective political expression on social media: The role of affordances and memetic dimensions for voicing political views. New Media & Society, 21(9), 1988–2009.
- Lupinacci, L. (2020). 'Absentmindedly scrolling through nothing': Liveness and compulsory continuous connectedness in social media. Media, Culture & Society, 1-18.
- Madianou, M. and Miller, D. (2012). Polymedia: Towards a new theory of digital media in interpersonal communication. International Journal of Cultural Studies, 16(2), 169-187.
- Markham, T. (2020). Digital life. Cambridge: Polity.
- Odell, J. (2019, August 31). Can we slow down time in the age of TikTok? The New York Times. Retrieved from https://www.nytimes.com/2019/08/31/opinion/sunday/students-time.html
- Paasonen, S. (2021). Dependent, distracted, bored: Affective formations in networked media. Cambridge, MA: MIT Press.
- Rettberg, J. W. (2017). Hand signs for lip-syncing: The emergence of a gestural language on Musical.ly as a video-based equivalent to emoji. Social Media + Society, 3(4), 1–11.
- Roose, K. (2018, December 3). TikTok, a Chinese video app, brings fun back to social media. The New York Times. Retrieved from https://www.nytimes.com/2018/12/03/technology/tiktok-a-chinesevideo-app-brings-fun-back-to-social-media.html
- Schellewald, A. (2021). Communicative forms on TikTok: Perspectives from digital ethnography. International Journal of Communication, 15, 1437-1457.

- Siles, I. and Melendez-Moran, A. (2021). 'The most aggressive of algorithms'. User awareness of and attachment to TikTok's content personalization. Paper presented at the annual meeting of the ICA, May 27-31, 2021. http://repositorio.ucr.ac.cr/handle/10669/83230
- Spanos, B. (2019, March 2019). I spent a week on TikTok and all I got was a new phone addiction. Rolling Stone. Retrieved from https://www.rollingstone.com/culture/culture-features/i-spent-a-week-on-tiktok-811361/