

Selected Papers of #AoIR2019: The 20th Annual Conference of the Association of Internet Researchers Brisbane, Australia / 2-5 October 2019

"I NEVER USE HEADSETS": WOMEN, WARINESS, AND HYPERVIGILANCE FOR THE INEVITABILITY OF ONLINE HARASSMENT IN GAMING CULTURE

Mahli-Ann Butt University of Sydney

Extended Abstract

The gaming community has been contoured by divisive issues around the exacerbation of sexism, racism, and harassment. These tensions culminated in 2014 in the shape of #gamergate: a decentralised online harassment campaign against women and feminism in gaming (Chess & Shaw 2015). This ongoing feminist ethnography has emerged from an imperative to create interventions into the increasing normalisation of online and offline harassment (Consalvo 2011; Humphreys 2017). In it, this research analyses the affective labour (Hardt 1999) of how people navigate and 'cope' with discrimination in gaming cultures. This work-in-progress research is based on data collected from fieldwork of offline gaming spaces, online digital ethnography, surveys, and semi-structured interviews, so as to develop a more nuanced understanding of participants and the roles afforded to marginalised groups in gaming and online cultures.

From game developers and public industry events, to private domestic homes shared by people who play videogames with their partners, this research project contextualises and compares 'social' gaming spaces and interrogates how the imminent threat of 'online' harassment influences 'offline' gaming spheres and relationships, and vice versa. The theoretical framework entangles the public-private and online-offline spheres of gaming, and ties together three concepts: affective networks (the balances, structures, and mediations of power), affordances (the delineation of the limitations and abilities of power to impact and be impacted) and gender dynamics (the influences of powers such as gender roles imposed by societal norms). Using critical identity theory, the research takes an intersectional, existential-poststructural feminist, and contextuality focused approach (c.f. De Beauvoir 2010/1949; Jackson 2012; Shaw 2013). Its approach privileges the experiences of its participants by building analysis on the Butt, M. (2019, October 2-5). "I Never Use Headsets": Women, Wariness, and Hypervigilance for the Inevitability of Online Harassment in Gaming Culture. Paper presented at AoIR 2019: The 20th Annual Conference of the Association of Internet Researchers. Brisbane, Australia: AoIR. Retrieved from http://spir.aoir.org.

historical and cultural marginalisation of women in gaming (Abbate 2012; Kirkpatrick 2012). Conducting ethnography across domains affords an observation of how people 'game' the divide of online-offline and public-private spaces to navigate discrimination and harassment.

Rising in 2014, gamergate is a decentralised online harassment campaign against minority voices in gaming which operates under the guise of being 'a crusade against unethical games journalism' (Massanari 2015, 6) which continues to intensify a heightened climate of hostility especially felt by women and minorities (Cross 2014; Golding & Van Deventer 2016). Where harassment against women in gaming has been expected and normalised, it has become increasingly crucial to conduct feminist research and investigations into potential interventions against the toxic masculinity of gaming (Consalvo 2011; Salter & Blodgett 2012; Chess & Shaw 2015, 209-210; Kidd & Turner 2016, 119-121).

This paper will present vignettes of the larger research project of how online harassment has coloured people's lived experiences, through thick-descriptions of indepth semi-structured interviews conducted with 7 women who play videogames with their romantic partners. These interviews gesture towards a rich complexity of affective relationships at the nexus of gaming, romantic relationships, and the everyday lived experiences of women. This paper critically examines the dynamics of how the increasing normalisation and public gamification of online harassment impacts women's engagement with gaming, as well as how 'online' harassment may invade into their intimate relationships and domestic 'private' spheres.

Focusing on the interplay of gender and relationship dynamics constructs a framework which apprehends gaming as a culture situated within wider social contexts, rather than one which is insulated or segregated from everyday lived experiences. Previously, theorists have suggested that the restructuring of experiences through technology (Papachrissi 2010; Jenkins et al. 2015), such as 'networked publics' (Boyd 2010), reshape how women engage with their habitus (Bourdieu 1977) through the increase of affordances. However, this research will critique these assumptions by focusing on technological affordances as also being shaped by offline practices (c.f. Massumi 2002; Terranova 2004; Steinkuehler 2006; Dyer-Witherford & De Peuter 2009; Salter & Blodgett 2012; Shaw 2014). As such, gamergate is exemplary of how engagement and harassment 'online' floods into the 'offline' experiences of women in their everyday lives. To avoid bringing attention to their gender, harassment, and unwanted confrontations, women are hypervigilant. In similar ways to self-defence tactics, women constantly avoid using headsets to communicate with other players, keep clear of conversations about playing videogames, and minimise the performance of their femininity in public gaming spaces. This vignette puts forth findings on how women are constantly modulating their gender and gaming practices in limited 'modes' that are afforded to them in the limitations of 'gamer' culture under the thumb of seemingly inevitable online harassment.

References

Abbate, J. (2012) Recoding Gender: Women's Changing Participation in Computing. Cambridge MA: MIT Press.

Boyd, D. (2010) "Social Network Sites as Networked Publics: Affordances, Dynamics, and Implications." *Networked Self: Identity, Community, and Culture on Social Network Sites* (ed. Zizi Papacharissi), 39-58.

Bourdieu, P. (1977) *Outline of a Theory of Practice*. Cambridge MA: Cambridge University Press.

Chess, S., and Shaw, A. (2015) "A Conspiracy of Fishes, or, How We Learned to Stop Worrying About #GamerGate and Embrace Hegemonic Masculinity." *Journal of Broadcasting & Electronic Media*, 208-220.

Cross, K. (2014) "Empire of Dirt: How GamerGate's Misogynistic Policing of 'gamer Identity' Degrades the Whole Gaming Community." *Feministing*. Available at http://feministing.com/2014/10/23/empire-of-dirt-how-gamergates-misogynistic-policing-of-gamer-identity-degrades-the-whole-gaming-community/

Consalvo, M. (2011) "Confronting Toxic Gamer Culture: A Challenge for Feminist Game Studies Scholars." *Ada: A Journal of Gender and New Media Technology* 1(1). doi:10.7264/N33X84KH. Available at http://adanewmedia.org/2012/11/issue1-consalvo/

De Beauvoir, S. (2010) *The Second Sex*. Translated by Constance Borde and Sheila Malovany-Chevallier, London: Vintage. First published as *Le Deuxième Sexe*, Paris: Editions Gallimard, 1949.

Golding, D. and Van Deventer, L. (2016) *Game Changers*. Melbourne: Affirm Press. Hardt, M. (1999) "Affective Labour." *boundary* 2, 26(2), 89-100. Available at http://www.jstor.org/stable/303793

Humphreys, S. (2017) "On Being a Feminist in Games Studies," *Games and Culture*, (Online First). Available at https://journals.sagepub.com/doi/abs/10.1177/1555412017737637

Jackson, M. (2012) *Lifeworlds: Essays in Existential Anthropology*. Chicago: University of Chicago Press.

Jenkins, H. Mizuko, I., and Boyd, D. (2015) *Participatory Culture in a Networked Era: A conversation on Youth, Learning, Commerce and Politics.* Cambridge UK: Polity Press.

Kidd, D. and Turner, A.J. (2016) The #GamerGate Files: Misogyny in the Media. In A. Novak and I. Jamillah El-Burki (eds.) *Defining Identity and the Changing Scope of Culture in the Digital Age*, 117-139. Hershey PA: Information Science Reference. doi:10.4018/978-1-5225-0212-8.

Kirkpatrick, G. (2012) "Constitutive Tensions of Gaming's Field: UK gaming magazines and the formation of gaming culture 1981-1995." *Game Studies*, 12(1). Available at http://gamestudies.org/1201/articles/kirkpatrick

Massanari, A. (2015) "#Gamergate and The Fappening: How Reddit's algorithm, governance, and culture support toxic technocultures." *New Media & Society*. doi:10.1177/1461444815608807.

Massumi, B. (2002) *Parables for the Virtual: Movement, Affect, Sensation.* Durham: Duke University Press.

Papacharissi, Z.A. (2010) A Private Sphere: Democracy in a Digital Age. Cambridge UK: Polity Press.

Salter, A. and Blodgett, B. (2012) "Hypermasculinity & Dickwolves: The contentious role of women in the new gaming public." *Journal of Broadcasting & Electronic Media* 52, 401-416. doi:10.1080/08838151.2012.705199.

Shaw, A. (2013) "On Not Becoming Gamers: Moving Beyond the Constructed Audience." *Ada: A Journal of Gender, New Media, and Technology*, 2.

Shaw, A. (2014) *Gaming at the Edge: Sexuality and Gender at the Margins of Gamer Culture.* Minneapolis: University of Minnesota Press.

Steinkuehler, C. (2006) "The Mangle of Play." *Games and Culture* 1(3), 199-213. doi:10.1177/1555412006290440

Terranova, T. (2004) Network Culture: Politics for the Information Age. Pluto Press.